

CORRESPONDENCE ADDRESS:-

Roz & Dave Goodman, Sunnyside, Wash, Chapel-en-le-Frith, High Peak, SK23 0QW (Telephone 07769 297272)

BOOKING CONDITIONS FOR GOOSEPEN COTTAGE

Covid-19 update to terms and conditions:

If Covid-19 restrictions are in force in the run up to your stay, payment will be due 4 weeks prior to arrival, rather than the usual 6 weeks. If we are forced to close the cottage due to Cov-19 restrictions, we will refund all monies paid.

As lead booker it is your responsibility to check that all members of your party are well before coming on holiday to Goosepen Cottage. If you are at all worried please get in touch with us beforehand. No one should be self-isolating at Goosepen, and if anyone in the party develops symptoms during your stay, please book a test close to your home, inform us and vacate the cottage immediately.

1. Payment

- A non refundable deposit of 25% in the form of a bank transfer will secure your booking. We do also accept cheques, made payable to R & D Goodman to be sent to the address given above with your booking form (the booking will be confirmed once the payment has cleared at the bank).
- The balance of payment to be made by electronic bank transfer or sent to the address above, six weeks before commencement of your holiday.
- A separate payment for £100.00 as a good housekeeping deposit (refundable if no damage is done) to be provided by cheque or electronic bank transfer
- Bookings made within six weeks of commencement of the holiday should be accompanied by full payment for the holiday, plus the good housekeeping deposit
- Cleared funds are required prior to accessing the cottage and any bank charges are the responsibility of the guest.

2. Cancellation

- If you have to cancel your holiday please let us know immediately, followed up by notice in writing.
- If cancellation is made more than six weeks before commencement of the holiday, the deposit will be forfeited. If cancellation is made within six weeks of commencement of the holiday, the full cost will be forfeited. However, if we are able to re-let the cottage for the same period, we will refund any monies paid, less the deposit
- We strongly recommend that you have adequate holiday insurance to provide cover in the event that you have to cancel.

3. Damage/Good Housekeeping

- On departure the cottage should be left in a clean and tidy condition and any breakages paid for. A separate 'good housekeeping' payment of £100.00 should be provided with the final balance. This deposit will be returned in full on satisfactory vacation of the cottage but any losses, including lost keys/replacement locks, or damage will be deducted.
- **Smoking is not permitted in the cottage.**

4. Problems with the cottage

- Please notify us as soon as possible of any problems and in any case before vacating the premises.
- In the event a problem renders the cottage unavailable monies paid will be refunded or partially refunded depending on the period of unavailability
- Internet is provided with unlimited use, and whilst every effort is made to ensure continuity of service, we cannot be held responsible for disconnection by the supplier due to outage or maintenance, or matters beyond our reasonable control.

5. Number of persons

- No more than four people are permitted to stay in Goosepen Cottage and the party leader must be over 21 years of age.

6. Pets

- Pets are only permitted by arrangement. If they are permitted they should not be left unaccompanied in the cottage.
- Please see our separate guidelines if you are bringing a dog. Acceptance of these booking conditions confirms your agreement to the dog guidelines.

7. Access

- We should be allowed access to the cottage at reasonable hours during your stay.

8. Security

- We do not accept liability for loss or damage to any car or its contents.
- The cottage insurance policy does not cover your personal belongings or those of any member of your party.

9. Right to occupy

- This booking is for a short term holiday let only. Your right to occupy commences at 4.00pm on the date of arrival as booked and paid for by you and confirmed by us and ceases at 10.00am on the date of departure as booked.

10. On Departure

- The cottage should be left in a clean and tidy condition and all doors and windows should be locked. Any kitchen utensils/crockery etc should be washed, dried and put away, and the cooker/grill pan left clean.
- Rubbish should be bagged and placed in the wheelie bin by the shed. The key to the front door should be placed in the key safe, which should be locked by spinning the dials.

11 Caution

- The entrance to Hallflat Farm consists of a cattle grid and a pedestrian side gate. Please use the side gate if entering or leaving the farm on foot.