

## **COVID-19 Guidance for Holiday Makers**

We can re-open from **Saturday 4<sup>th</sup> July 2020**, but there are several temporary changes that we must comply with to ensure that we, as a business, are complying with the Government COVID-19 Regulations. Below are some recommendations to consider to help reduce possible transmission of the virus.

**Before** visiting the Park, please take your temperature. If it is high, please do **not** travel to the Park. If you have symptoms, please do **not** travel to the Park. **We all have a duty of care to each other and need to be responsible for our own health and the health of others.**

Please remember to practise good hygiene methods whilst on the Park;

- Wash your hands regularly for 20 seconds with warm water and soap.
- Where hand washing is not immediately available, use antibacterial gel.
- Cough / sneeze into a tissue and dispose of the used tissue quickly and safely.
- Where tissues are not immediately available, cough / sneeze into your elbow joint, **not** your hands. Please wash your hands or sanitise immediately after.

Please observe the current Government social distancing guidelines, at all times when on the Park. Whilst it is already a requirement that properties are cleaned between lets, it is strongly suggested that you follow good housekeeping and keep the property clean and tidy during your stay.

Where possible, contact with the Park's Office should remain via telephone or emails. The Office should only be visited, in cases of emergency. In the event of this, only one person is permitted within Reception at any one time. Hand sanitiser should be used prior to entering the building and all safety signage in place must be adhered to.

We welcome the use of face masks and gloves when visiting Reception, although this is not a mandatory requirement. You should only visit Reception if absolutely necessary.

Please refrain from approaching and corresponding with the Park's team members / appointed contractors whilst they undertake their duties on the Park. Should you need to report an issue or speak to a member of the team, this should be done via communicating with the Office, as detailed above.

Socialising with others; you should limit your social interactions to two households (your support bubble counts as one household) in any location; or if outdoors, potentially up to six people from different households.

When using the Park bin bays, it is recommended that disposable gloves are used and / or personal anti-bac is applied to hands, before and after each use. Please continue to follow the rules relating to bin bay usage and ensure all rubbish put in the bins is contained within a refuse sack and tied securely.

All Concessions on the Park are privately operated. Please observe safety notices / opening times and operating procedures displayed within each building, set by the Concession Operators and ensure these are followed at all times. For any queries on Concessions opening times / safety measures, please liaise with the relevant Concession Operator for further assistance.

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Should you, any member of your family / party display any symptoms of Coronavirus COVID-19, please;

- Remain in your accommodation
- Seek medical advice by dialling NHS 111 Service
- Inform the Park's Office on 01262 672283 or, if outside Office hours, the Emergency Contact Number is: 07753817987.

Please do not allow children to roam around the Park unsupervised so that they do not, albeit inadvertently, break any social distancing guidelines.

If you have symptoms of COVID-19, please refrain from travelling to the Park and follow the Government guidelines.

If you develop symptoms or are diagnosed with COVID-19 whilst on the Park or within 14 days of returning home, please inform us immediately, as well as following the Government guidelines after the diagnosis.

If you are 'Clinically Vulnerable' or 'Clinically Extremely Vulnerable', please ensure you have read and understand the Government guidelines and you should only travel to the Park if it is safe to do so.'