

PRIVACY POLICY

This privacy policy sets out how Bluebell Cottage uses and protects any information that you give us when you use this website. We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement. We may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes.

What we collect

We may collect the following information:

- Name
- Contact information, such as email address, postal address and telephone number
- Information about the type of holiday you are looking for

We will not collect sensitive information about you such as details of your race, political beliefs or religion or health.

What we do with the information we gather

We use the information collected to provide you with our services and assist in making your experience with us a satisfying one. Information is also collected to establish and maintain proper business records.

We may use the information to improve our services and, with your consent, we may from time to time notify you about special offers and last minute availability, as well as other information we think you may find interesting.

Reviews

At the end of each stay at Bluebell Cottage we kindly ask guests to leave a comment in the Visitors book or a review on our booking sites or via email. From time to time we will use these reviews on our social media sites and in promotional materials. Such reviews will be published with your first name only.

Sharing your data

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

When you sign up to our newsletter your data is stored with Mailchimp, the platform we use to maintain our mailing list. You may unsubscribe from this at any time by clicking the 'unsubscribe' button at the bottom of our emails, or by emailing jo@bluebellcottageangle.com

We use Google Analytics as our analytics system to gather statistical data about visitors to our website. This helps us to improve our service. All data is anonymised.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at jo@bluebellcottageangle.com or clicking the 'unsubscribe' button at the bottom of any of our emails.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information that we hold about you under the Data Protection Act 1998. If you would like a copy of the information held on you please write to jo@bluebellcottageangle.com

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Your acceptance of these terms

By using this site you signify your acceptance of this policy and terms of service. If you do not agree to this policy please do not use our site. Your continued use of the site following the posting of changes to this policy will be deemed your acceptance of those changes.

Contact us

If you have any questions or comments about this privacy policy or about how we handle personal information about you please contact jo@bluebellcottageangle.com